

APPENDIX 2

INDEPENDENT LIVING STRATEGY

ENGAGEMENT & CONSULTATION LOG

GROUP ENGAGED: OP Partnership Board Focus Group REPRESENTATION INC: AgeUK Enfield, Enfield Sahili, Ruth Winston , PPG, EVA, OP/PD Commissioner		DATE: 16/02/2022
STRATEGY AREA	KEY POINTS	RESPONSE
Defining Independent Living	Wheel of Health – Section all support independent living. Includes for example, social connection , good mental and emotional health , where people indicate areas which they feel happy or dissatisfied with.	Circulated – outcomes?
Info & Advice	Just because something is equally available to everyone doesn't mean that everyone can equally engage with it. And I think any strategy around this has to recognize the challenges of getting people to the right starting place where they can engage . So you can provide a whole load of choices to people, but if they're not aware or if there aren't the mechanisms in place for them to be able to access those services. if they're not supported along that journey, they'll just never be able to take advantage. So it you've got a kind of of you can end up with almost a facade of equality when actually the those options aren't really there in a meaningful way for people. And that's something that I always like to see reflected about.	Actioned. Embedded in Info & Advice Priorities.
	Elderly couples have lost their partner over the pandemic and it has been very difficult for them. Life changes, then housing changes the all of a sudden they have to start living independently. We have been supporting a lot of women going through that quite a number of them. So I think in terms of independent living from what I understand is having access to choices like options because when we say	<u>What</u> are the options/choices, particularly around accommodation. Actioned. Embedded in

	<p>we want independent living, I mean there are so many different types of independent living supported housing, supported services, what access do you have to services?</p> <p>Some people moving to care homes when life suddenly changes – information on alternatives showing the <u>how</u> people can live independently</p>	Info & Advice Priorities.
	<p>Fear about being scammed - it's about who to contact, but also who to trust. Information needed on this. It's difficult to know, certainly with electronic communications</p>	Actioned. Embedded in Info & Advice Priorities.
	<p>It's all very well putting services/information in place, but can people access them? Need information for people who don't get out who aren't online.</p>	Actioned. Embedded in Info & Advice Priorities.
	<p>Power of technology a late major chat national charity called Abilitynet. specializes in digital technology in accessibility for people with disabilities.</p>	
	<p>How we connect up organisations(like Age UK, Enfield) important.</p>	Actioned – The importance of connected information added to Priorities
Right Home	<p>Further comment welcomed post meeting.</p>	
Active & Connected Communities	<p>Active / inclusive aging – often skirts around the importance of joy. You know, that part of what makes people feel valued and reduces isolation is having things that are that can be looked forward to. Bringing people together for joy , fun and connection important.</p>	Actioned – Added to strategy text. Incorporate in Action Plan
Training, Employment, Income	<p>Lifelong learning and income opportunities, supporting financial independence.</p>	Actioned – Added to strategy text. And priority on financial advice over cost of living crisis added.
Flexible Care	<p>Further comment welcomed post meeting</p>	

Joined Up Care	Further comment welcomed post meeting	
Older People	Supporting the ‘journey’ to finding the right home for later life important. Emotional journey not just a physical move. People may consider downsizing, and then by the time they actually get around to it, it's almost too late and it's the only other option then is care home. Showcase examples of where it's worked to champion positive examples (i.e extra care)?	Actioned – Added to strategy text. And priority updated to include case studies
	Understanding housing options early important to support early intervention. Better promotion of housing options and case studies – make sure community organisations have this information to promote as they can be in touch with people before it's too late.	Actioned – Part added to strategy text. And priority updated to include case studies Incorporate in Action Plan.
	Importance of feeling valued in the community in later life – need to rethink older people contribution to society in later life – not sitting about doing nothing – valued contributors. Finding ways to hear and amplify the breadth of voice of older people important. Involve in decision making. Important OP don't feel marginalised during financial pressures in society.	Actioned – Valued contributors - Add to Priorities. Breadth of voice and involvement in decision making – incorporate in engagement section?
	Intergenerational work important. Skill sharing important – wealth of knowledge among older generation to share, across generations and heighten sense of feeling like valued contributors to society.	Actioned – Part Added as priority. Also added to Strategy text in Training, Employment & Income
	Digital inclusion – important in increasingly paperless society making it difficult to access services for those who don't go online. Training on computer technology needed.	Actioned – Add to Priorities.

GROUP ENGAGED: LD Partnership Board – Accessible Focus Group REPRESENTATION INC: LD Service Users, LD Carers, LD Carers Ambassador	DATE: 04/03/22
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STRATEGY AREA	KEY POINTS	RESPONSE
Defining Independent Living	'Independent Living is great but it can be scary on your own and sometimes feel lonely'. Agreed freedom to do what you wish an important part of Independent Living.'For some people it's fun and gives freedom, but for some it can be scary'. Agreed being safe importance to independent living.	Reflected in Keeping Safe Priorities
	Supporting transition to independent living important – including staff training to support increased independence.	
	Housing important and keeping connections with work and family. Independent Living good as lives in the same area as family. 'I get work from help and family'. Connections important in supporting IL as well as housing.	Action :Reflect in Housing Priorities.
	Defining Independent Living ' helping people to 'realise their choices and dreams with the help of others'.	Included
	'Personalisation' needs to sit within definition Independent Living beyond housing – need to care and support 'reflects personal choices and how they are received'.	Included
Info Advice, Advocacy	Accessing information important, not everyone uses internet. Need to be a single point for information access .	Actioned – Reflected in Priorities Info & Advice priorities
	Need to go beyond providing information to actively promoting it so it's accessed (perhaps through first point of contact). Multi-media plus word of mouth important. Equip social workers with the information to be able to share. Focus on Easy read but need to ensure easy speech.	Action – Strategy Text updated. Further reflect in Action Plan re equipping professionals with the right information to share
	Whats App Groups/Phone calls work well but need to ensure people without phones aren't excluded.	Actioned – Reflected in priority re need for personalised information including non digital in Priorities
	Agreed digital approaches can work well but need mixed approach to avoid exclusion from information. Websites can sometimes be tricky to use. YouTube is	Actioned – Reflected Multimedia approaches

	a good way of sharing info in Easy Speech.	to information sharing in Info & Advice priorities.
Training & Employment.	<p>Had support to get employment but employment ended – learning from experience when employment ends to improve support.</p> <p>Now have job coaches to help support this. Promoting opportunities to employ people with disabilities across organisation</p> <p>Agreed this is being done more, but need to share success stories and offer more support for employers (not just employees).</p>	Actioned – to reflect in Action Plan
Power of Technology	<p>Promote use of apps (i.e fitness/health) that can be purchased through personal budget.</p> <p>Ensure Social workers have info on apps to promote.</p>	Actioned – Reflect in Strategy Text. Incorporate into Action Planning
Active & Connected Communities	<p>Agreed need to improve accessible aids to support navigation (i.e screens/announcements).</p> <p>Need to support individuals <u>but also</u> engage travel organisations (TfL) to improve awareness of and service for people with disabilities</p>	Actioned – Part reflected in Priorities Incorporate detail in Action Planning
Flexible Care	<p>Planning ahead important priority – need a separate plan in place as important as support and care plan. More than flexible support – active planning for future required. (task and Finisher Group set up.) Agreed this priority impacts all areas not just OP.</p> <p>Suggested change wording - not just ‘providers’ in respect of 2nd priority and include direct payment.</p>	Actioned – Reflected in Priorities.
Joined Up Care	Take out ‘residents’ suggested.	Actioned
Learning Disability Specific Priorities	<u>Housing</u> considered a priority including home ownership options for people with disabilities Oversupply in many areas so more about planning for next 5 years – housing needs assessment as part of MPS?	Actioned – Part Reflect in Priorities and expand in Action Planning

	<u>Mental Capacity</u> – can be a big challenge to independent living and need to improve how we support people with limited capacity to live independently.	Mental Capacity – incorporate in LD Action Planning
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GROUP ENGAGED: LD Partnership Board – Carer Focus Group		DATE:
REPRESENTATION INC: LD Service Users, LD Carers, LD Carers Ambassador		
STRATEGY AREA	KEY POINTS	RESPONSE
General	How will this feed into other strategies i.e equality and diversity strategy? Need to be clear about how the strategy will be put into action – more than just a document, needs to be publicised.	Action Plan to be developed.
Defining Independent Living	<p>Independent Living – living a life like anybody else. Often there seems to be a language used when talking about people with disabilities which is different.</p> <p>Agreed the importance of appropriate, strength based language for front line services/care planning but also strategic language.</p> <p>“Throw out the jargon – people with disabilities are living just like anybody else but sometimes need more help to do so” Independent living means the freedom to live like everybody else. For example, Stay Up Late Campaign’ the importance of freedom to live beyond shift patterns.</p> <p>Agreed Housing also important part of IL, and the importance of keeping accommodation clusters small to avoid feelings of institutionalisation.</p> <p>Discussed the importance to support independent living across <u>all care environments</u> – be as flexible as possible irrespective of accommodation and provide challenge to traditional service restrictions.</p>	<p>Strength Based approached reviewed and updated.</p> <p>Definition updated to be clear independent living across all care environments.</p> <p>Added in Strategy text in housing section.</p> <p>Actioned – added to definition</p>

	<p>Person centred v System Centred https://www.youtube.com/watch?v=y77y7XW8GtE</p> <p>Important to use mechanisms to influence local services i.e through planning to avoid development of institutional models.</p>	Consider in Action Planning.
Information & Advice	Useful for feedback to inform future tenders for info & advice services..	Actioned: Shared to inform VCS Recommissioning.
Right Home	<p>See 'Defining IL'</p> <p>The importance of a 'forever home'. Much reliance on private sector, need to look at what we can do to offer more secure housing options.</p> <p>Agreed plus options to influence new development/regen (i.e Meridian Water) to include cross tenure/home ownership options.</p> <p>Importance of Assured tenancies and RSL delivery to enable this. Need to priorities home ownership options for people with disabilities including shared ownership. Agreed learning from Shared Ownership Pilot could be looked at and applied.</p> <p>Agreed to have housing choice – need to be clear on what options there are to inform choice and this is an area that could be improved.</p>	Actioned – Part reflect in Right Home Strategy text, further incorporate in action plan.
Active & Connected Communities	More than transport – also social connection . Need to recover from Covid impact. Gym buddy scheme – good example of bringing people together for lasting friendships/connections. Libraries a good resource i.e Knitting circles .	Action – Reflected in Strategy Text.
Flexible Care	Training is important in the delivery of flexible care and should be included in this section. – need to see how training filters down to front line carers – encourage front line workers to attend.	Action – Reflected in strategy text.
Learning Disabilities Priorities	Need to include comments in Housing section as a priority for LD – specifically ownership options. How to we ensure choice? A range of options and information on these options important, Housing supply alone does not offer the answer – the <u>matching of person to property is important.</u>	Actioned – Part Reflected in Housing Priorities Incorporate further in Action Planning.

	<p>Avoid use of 'oversupply' more than supply.</p> <p>Agreed option for people to live together as a group of friends (for example) important – need the system/support in place to enable this. Add as priority.</p> <p>Older people with learning disabilities/frailty in age – important to be considered in priorities. Agreed this could be added to priority 1.</p>	
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GROUP ENGAGED: INDIVIDUAL FEEDBACK REPRESENTATION INC: Feedback from Autism Strategy Engagement		DATE:
STRATEGY AREA	KEY POINTS	RESPONSE
Autism	<p>Isolation/loneliness key theme from Autism strategy across service areas – include in Universal Priorities? Under Active and Connected Communities?</p> <p>Include ACCESS to groups to enable people to connect – not always accessible to people with disabilities – small things like pictures/maps /info on purpose can help connect to these groups.</p>	Priorities updated to reflect.

GROUP ENGAGED: Age UK Tea & Chatter Group REPRESENTATION INC: 20-30 Older People, attendees of the Age UK Tea and Chatter Group		DATE:
STRATEGY AREA	KEY POINTS	RESPONSE
Housing	Support needed to manage and maintain tenancy/ tenancy advice if in private sector. Sometimes fall between departments/systems.	Actioned –Priority added. Reflected in Strategy text. Incorporate in Action Plan

Information & Advice	<p>Lots of Older People do not have internet – and if they do website is difficult to negotiate. This is a barrier to getting information.</p> <p>Needs to be a single information point with all information if not on internet. Libraries don't always have information needed.</p> <p>Often difficult to get appointments for advice with VCS – often about Council issues.</p> <p>Council needs to be more accessible, locatable and visible in terms of info and advice with 'surgeries' so people can speak with someone if unable to do so on internet/telephone.</p> <p>For those who do wish to use internet – more training on how to use.</p>	Actioned – Reflected in Strategy Text , consider further in Action Plan
Active, Connected Communities	<p>Unstable walking routes can deter independence – unstable pavements for example. 'Put yourself in the footsteps of older people with mobility needs' to see where the problems are.</p> <p>'If you want people to be independent, you need to make it easy to be independent'</p>	Priority updated to reflect Access Enfield – as part of action planning?
Transport	<p>Misuse of pavements by bikes/scooters can make travelling difficult. Bus drivers do not always lower steps and don't wait until seated. Difficult to use bus if using trolley/ walking aid – not seen as priority if not wheelchair user – change in signage needed.</p>	Actioned – Reflected in priority re travel aids/infrastructure - Reflect detail Action Planning

GROUP ENGAGED: DEMENTIA GROUPS REPRESENTATION INC: Dementia Alliance, Alzheimers Society		DATE: 20/09/22
STRATEGY AREA	KEY POINTS	RESPONSE

Power of Technology	People with dementia have a single digital health and care record that is accessible to all professionals involved in their care. This must include advance care planning. People with dementia told us they're too often explaining their story multiple times to different professionals. This is particularly inappropriate for people with dementia.	To Action – Reflect in LTC Action Planning
Keeping Healthy & Well	<p>Councils should ensure their healthy living messaging references dementia, recognising that what is good for the heart is good for the head. More than one third of cases of dementia are potentially avoidable through modifiable lifestyle factors. Changes in mid-life can have the most impact.</p> <p>Health and Wellbeing Board members should support ongoing implementation of the NHS Health Checks and ensure they include the dementia component. All adults aged 40–74 who don't have a pre-existing condition are eligible for a free NHS Health Check. Since 2018, risks around dementia and how to prevent it have been explicitly included in these 20-minute assessments.</p>	To Action – Reflect in LTC Action Planning
Joined Up Care – Addressing Inequalities in BAME communities	Alzheimer's Society research finds that there is inequality of diagnosis for people from ethnic minority communities. More information in our report: Increasing Access to Diagnosis for Ethnic Minority Communities	To Action – Reflect in LTC Action Planning
General Recommendations on Priorities	Alzheimer's Report From Diagnosis to End of Life Report benchmarks the experiences of people affected by dementia against current national policy. It identifies gaps in the care people are receiving, from pre-diagnosis to end of life, and found that people aren't consistently receiving good quality, integrated care and support that enables them to live well. Recommended that priorities reflect need to Improve joint approaches to timely dementia diagnosis, post diagnosis support, annual reviews and dementia support in care homes.	Specific Priority Added in LTCs as recommendation.

GROUP ENGAGED: RSL FORUM REPRESENTATION INC: RSLs IN ENFIELD.		DATE:
STRATEGY AREA	KEY POINTS	RESPONSE
General	Feedback invited – particularly in respect of housing role in supporting independent living. Link across with Housing Strategy Priorities for consistency across the piece.	Linked with Housing Strategy so priorities reflected.

GROUP ENGAGED: CARERS PARTNERSHIP BOARD & CARERS AMBASSADORS REPRESENTATION INC: CARER AMBASSADORS, ENFIELD CARERS CENTRE, PUBLIC HEALTH, PRIMARY CARE, ICB		DATE:
STRATEGY AREA	KEY POINTS	RESPONSE
General	Partnership Board, including Carer Ambassadors developed priorities informed by strategic overview of local needs, gaps in service, Covid recovery.	Priorities in ILS reflect those developed by Partnership Board Members inc Carer Ambassadors.

GROUP ENGAGED: MENTAL HEALTH FOCUS GROUP REPRESENTATION INC: Mind, Enfield Wellbeing Connect Services (Formally Ebony Peoples Association), Enfield Sahili		DATE: 10/02/23
STRATEGY AREA	KEY POINTS	RESPONSE
General	Crime can impact ability to keep safe and therefore independent living.	To action – link with Safer Neighbourhood

		Teams and the Safer Neighbourhood Strategy.
	VCS have a great deal to offer in supporting Mental Health. VCS could be weaved in more overtly through Strategy. Also MH threads through the whole strategy – particularly when considering dual diagnosis.	Actioned – VCS Section expanded. Consider/incorporate VCS further in MH Action Planning
	Involve VCS in design delivery of MH Wellbeing Hub Offer. VCS have good take up of Counselling Services by BAME Groups – beyond IAPT.	To action – consider/incorporate further in MH Action Planning
	There is overlap in some MH service delivery – need to map out service provision to reduce overlap and ensure Hard to Reach Groups don't miss out.	To action – consider/incorporate in MH Action Planning
	MH & isolation – access to service can be limited by people not knowing about or having the confidence to access services. Awareness of services could be improved. A 'Hyper Local' approach (putting services directly into the heart of communities) could help this.	Actioned – Included in Strategy text information and advice consider/incorporate in MH Action Planning
	Counselling – consistency of funding important in providing Counselling Services.	To action – consider/incorporate further in Action Planning

GROUP ENGAGED: MENTAL HEALTH FOCUS GROUP 2		DATE: 02/03/23
REPRESENTATION INC: Working Well Trust, Enfield Connections, ICB MH		
STRATEGY AREA	KEY POINTS	RESPONSE
Mental Health	Important to work with service users from 16 as they move towards adulthood.	Actioned – separate Transition Priority

		added.
	Keen on Employment and Training as a Mental Health resource, particularly 'Upskill' Services – training and volunteering linked with employment.	Actioned – reflected in priority. Consider/incorporate further in MH Action Planning.
	Reaching out to people unknown to services before they reach crisis is important – particularly reaching BAME communities.	To Action Consider/incorporate further in MH Action Planning.

GROUP ENGAGED: CAPE REPRESENTATION INC: Carers		DATE: 03/03/23
STRATEGY AREA	KEY POINTS	RESPONSE
	Service area carers would benefit from increased feedback from Carers Hub.	Action carried forward to link Ambassadors to with other P'ship Board Meetings.
	Check links – Dis Rights Uk	Actioned
	Personal Travel Budgets – suggested this moved to action plan.	Actioned – remain in priorities but consider/incorporate in Action Planning further
	DPS, Care Caps point – put DP detail in strategy	Clarify
	Overemphasis on DPS as part of independence.	Action – Review
	Need to offer Tech support to assist OP and people with disabilities with technology.	Actioned – Priority added in Power of Technology.
	Digital Design - websites not designed for inclusion (multiple menus etc)–	Actioned – added in

	digital interface should be designed as easier to use. Similarly telephone systems – very difficult for non verbal when menu lists are given. Need real people to speak with.	Strategy text consider/incorporate further in action planning.
	Scamming is an area of concern – need to raise awareness for people with disabilities/op and offer trustworthy, reliable support and information.	Actioned – added in Strategy text consider/incorporate further in action planning.
	Independence – means different things to different people – this needs reflecting. What are the choices? Needs clear information on this.	Actioned – Priority added in info and advice.
	Visibility of marketplace to service users/carers important – Up to date resource directory important. Visibility of options important. Clear Platform to see options, e.g Respite.	To action consider/incorporate further in action planning under Provide clear information and advice on what the options are for people seeking to maintain independence.
Health Inequalities	Community Dentistry – need accessible reminders for appointments to support good health.	To action, consider/incorporate further in action planning
Transport	Low transport neighbourhoods – can impact people with disabilities and their carers.	To action – link with Low transport Neighbourhoods.
	Support understanding tenancy and tenancy rights. Low level of home ownership and high private rental for people with disabilities unequal - more specialist housing required with tenure security i.e social housing.	Actioned : Priority added. Actioned: Strategy text added - consider/incorporate need for tenure secure

		housing further in action planning
LD Specific	Remove 'young' from young people in transition.	Actioned
	Separating Landlord from Care Provider important in specialist housing models.	Actioned: Strategy text added - consider/incorporate further in action planning under 'raising standards.

GROUP ENGAGED: OP/PD Operational Team meeting & Focus Group		DATE: 03/03/22
REPRESENTATION INC: AB,SM,NA		
STRATEGY AREA	KEY POINTS	RESPONSE
General	Embed inclusivity and strength based approaches throughout – set out in vision, and use strength based language. Need for people who have Autism but don't meet LD threshold /MH threshold for services. Cover in Autism section.	SBA Included in approach sections Separate Autism Strategy
Right Home	Include priority around adaptations / equipment and enabling people to maintain 'general needs' housing – 'support people to remain living in their homes through adaptations and equipment. Expand Trusted Assessors to facilitate minor adaptations'.	Actioned.
Active & Connected Communities	Beyond travel training (which is largely focussed on LD) For OP /PD also about having the confidence to get out in the community and the financial means to do so. Need to support innovation to connect communities including use of digital.	To action consider/incorporate in action planning of Active, Connected Communities
Flexible Care	Priority around how we support forward planning for care – i.e accessible advice on power of attorney, wills to support people who will need increased care but also ageing parent carers who wish to plan for supporting their children when they are no longer able to do so.	Actioned
Joined Up Care	Clarify PPRGS.	Removed.

Older People	Include priority somewhere (whether in housing or OP) in respect of maintaining existing home for longer – not just about specialist housing. Also , something around intergenerational living. Life long learning important – also discussions around utilising skills and expertise of OP to share, increase feelings of being valued etc. Need to support innovative approaches to connecting communities (i.e Cat café, dog walking).	Actioned in Priorities for Housing, OP & Training/Education, continue consideration/incorporation in action planning.
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GROUP ENGAGED: Samafal		DATE: 2023
STRATEGY AREA	KEY POINTS	RESPONSE
General	Consider people with language barriers and are or living with disability - what targeted support services is available with in the strategy? Access to a support worker that understands their language cultural needs important (particularly among elderly/those who have children with Autism) Access to cultural community hub to support early help offer.	To action. Consider/incorporate further in action planning

PUBLIC CONSULTATION

GROUP ENGAGED: COMMUNITY ENGAGEMENT – DROP INS AT ORDNANCE ROAD GP/LIBRARY, ENFIELD TOWN LIBRARY, PALMERS GREEN LIBRARY, PARK AVNUE		DATE:
REPRESENTATION INC: PUBLIC		16/03/2023 22/03/2023
STRATEGY AREA	KEY POINTS	RESPONSE
General	Difficult to find information (navigating online - amount of clicks) and understanding what services and support are available in the community. Overwhelmed - lack of simple information to access. Unaware of VCS offers.	Actioned: Strategy text added - Consider/incorporate further in action planning

	As above and consistent messaging across agencies. Using social media to engage people - make it more visually appealing.	To action. Consider/incorporate further in action planning
	Who to speak to to find out what services are available? Clear about where to find information?	To action. Consider/incorporate further in action planning
	<p>Travel for people disabilities impacted by limited accessibility of underground. Access to information/timetables could be improved for people with Sensory Impairment.</p> <p>Access to restaurants can be limited and cleanliness of disabled toilets not good in some venues.</p> <p>Would welcome more counselling services/women's groups as access in limited. Also Different types of therapy (i.e dance/drama therapy) which can be expensive and difficult to access.</p> <p>Need to support people with cost of living and provide help to support disabled people into volunteering but also paid work .</p> <p>Meeting places for people with disabilities /MH need important – in town/central and west of borough. Cafes run by people with disabilities?</p>	Part Actioned - in strategy text.Consider/incorporate further in action planning
	<p>Drama workshops have been great in improving confidence so more activities such as these.</p> <p>Handyperson support services for people with care and support needs (particularly sensory impairment). Experience of being scammed through privately appointed handymen/tradesmen. 'Approved list' of handymen?</p> <p>Trustworthy handymen services for people with disabilities to help maintain living independently.</p>	Part Actioned - in strategy text.Consider/incorporate further in action planning

**GROUP ENGAGED: PUBLIC CONSULTATION - QUESTIONNAIRE RESPONSES
REPRESENTATION INC: PUBLIC**

**DATE: 6 WEEKS
DURATION ENDING 8TH
APRIL**

STRATEGY AREA	KEY POINTS	RESPONSE
Information, Advice Advocacy	100% Tend to agree or Strongly Agree with draft Priorities in respect of Info, Advice, Advocacy	
The Right Home	100% Tend to agree or Strongly Agree with draft Priorities in respect of The Right Home	
Training, Employment, Income	Strongly agree 60% Tend to agree 24% Neither agree nor disagree 12% Tend to disagree 4%	
Technology	Strongly agree 40% Tend to agree 32% Neither agree nor disagree 28%	
Active, Connected, Supportive Communities	Strongly agree 64% Tend to agree 24% Neither agree nor disagree 8% Tend to disagree 4%	
Keeping Safe	Strongly agree 88% Neither agree nor disagree 8% Tend to agree 4%	
Keeping Healthy & Well	Strongly agree 64% Tend to agree 28% Neither agree nor disagree 4% Tend to disagree 4%	
Flexible Care	Strongly agree 60% Tend to agree 32% Neither agree nor disagree 4% Strongly disagree 4%	
	Whilst there can be changes in a persons circumstances, the word flexible indicates a haphazard approach, as a disabled person myself I want to know exactly what help is available and know if I need the help I can access it without delay.	Actioned. Changed to Person Centred Care
Joined Up Care	Strongly agree 60%	

	<p>Tend to agree 24%</p> <p>Not sure 8%</p> <p>Neither agree nor disagree 4%</p> <p>Tend to disagree 4%</p>	
	<p>There will always be a discrepancy as to which budget one comes under. As neither will take responsibility now as to which you come under, I cant see it happening in the future. The future pot should cover both as an independent government fund.</p>	
Learning Disabilities	<p>Strongly agree 68%</p> <p>Tend to agree 24%</p> <p>Neither agree nor disagree 4%</p> <p>Not sure 4%</p>	
Autism	<p>Strongly agree 68%</p> <p>Tend to agree 20%</p> <p>Neither agree nor disagree 8%</p> <p>Not sure 4%</p>	
Mental Health	<p>Strongly agree 64%</p> <p>Tend to agree 28%</p> <p>Neither agree nor disagree 8%</p>	
Older People	<p>Strongly agree 76%</p> <p>Tend to agree 16%</p> <p>Neither agree nor disagree 8%</p>	
Physical Disabilities/Sensory Impairment	<p>Strongly agree 72%</p> <p>Tend to agree 20%</p> <p>Neither agree nor disagree 4%</p> <p>Tend to disagree 4%</p>	
LTCs	<p>Strongly agree 68%</p> <p>Tend to agree 24%</p> <p>Neither agree nor disagree 8%</p>	
Unpaid Carers	<p>Strongly agree 60%</p> <p>Tend to agree 32%</p> <p>Neither agree nor disagree 8%</p>	

Clear and concise	To some extent 60% A great deal 16% Not very much 12% Not sure 12%	
General	Fewer clichés attached to ideals unrealisable without requisite resources. Greater acknowledgement of the burden that so-called independence places on family and carers. Apparently happy acceptance of the market in care being OK is sad. Local hubs in residential areas and local shopping spaces including supermarkets	Impact of independence on family and carers updated. Further addressed through action planning. Community Hubs section added. Market /Workforce Facilitation to be covered in Market Position Statement/Market Facilitation Policy/Workforce Strategy.
	Give more information about resources e.g. staffing, finance, actual rather than virtual support, national standards locally provided and perhaps more attention to the fact that each of the groups referred to are not homogeneous.	Consider/incorporate within action planning of information/advice section on resources/support available. Check Market Facilitation Policy – local provision of national standards. Priority includes standards in supported living – detail in action plan. Added Appendix on Key

		National Strategy/Policy Strategy text updated – groups not homogenous.
	Concept of 'forever' homes for vulnerable/disabled people. Private sector is unpredictable. Council housing and housing association is the way forward.	Strategy text updated to reflect
	More user feedback.	Additional Focus Groups established plus drop in events and public consultation.
	Activity	
	Adding specific and measurable outcomes would be useful Contingency planning for when parents or unpaid carers are no longer around to give support Ring-fence funding to Independent/Supported Living	Specific and measurable actions to support priorities to be detailed in action plans. Include/incorporate pilot on contingency planning.
	The strategy is too general, each individual group needing help needs to be separated there are a lot of differences between each individual group eg an autistic person has very different needs to an amputee.	Strategy text updated to reflect that different groups have different needs - and within groups needs are still not homogeneous ILS High level document covering headline priorities only – detail for each individual group to be considered/incorporated in action planning.
	Policy for Autism and one for Learning difficulties. Some Adults have both and this needs to be recognised as well otherwise they will be lost in the system	Actioned – awaiting confirmation that this will

	and they wont know to which one they belong to.	be covered in upcoming Autism Strategy.
	The strategy is good but unless it is covered by good well funded carers ,it doesn't mean much to me. Funding will ultimately have to be at the top of the list is this Independent living is to be carried out and obtained from Government sources, not the local people who don't have the money in the first place. You are cutting corners now and there will continue to be cuts so this strategy doesn't wash with me.	Further detail on Market Facilitation in Market Facilitation Policy and upcoming workforce strategy.
	More advertising of it and more opportunities for drop in events for people to get to answer the questionnaire etc	Actioned 4 community drop in events established.
	Easy read version is good	Noted
	I feel it is vital that parents and carers of young people with learning disabilities and autism have access to transition support when they reach 18. The move from Children's Services to Adult Services is a major step and young adults need the right help and support in order to secure a good quality care plan that enables them to thrive and progress.	Actioned: Additional Section in 'In Focus' section with Priority specifically on people in transition to adulthood. Consider/incorporate further in Action Planning.